

## Date of Issuing Application & Registration

Application forms will be issued from 20th September 2022 to 20th October 2022. The closing date for receipt of application is 25th October 2022. Students should register before 31st October 2022.

## Further Details

Application form can be downloaded from [www.ou.ac.lk](http://www.ou.ac.lk) under Short Course in Tourism & Hotel Operations. Students must send the application form by email to [makja@ou.ac.lk](mailto:makja@ou.ac.lk)

Students have to ensure that they pay the course fee and register on or before 31st October 2022.

The Course will commence online during the first week of November 2022

## Hotel Operations



## Contact Details:

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# The Open University of Sri Lanka



Department of Social  
Studies

Short Course in Tourism  
and Hotel Operations  
(Conducted Online)



*Equity, Efficiency and  
Excellence through Life  
Long Learning*



## The Tourist Industry

One of the special characteristics of the Tourism Industry is its ability to show resilience in the face of any crisis. The present pandemic which has affected all people of the world is also another crisis which has shown signs of fading off. In Sri Lanka tourist arrivals have increased and shown positive results in producing a good tourist season. This short course, which is now offered online, will help you prepare for the future and engage in the tourism industry. This is a basic entry level qualification.

It has been estimated that the tourism industry in Sri Lanka would require over 200,000 persons directly and a further 300,000 indirectly to service the needs of the visitors to the country. Added to this, is the demand created by the intensified activities in the emerging tourist destinations in Asia and the Middle East resulting in a continuous drain of trained staff to other countries.

### Objective of the Online Course

To train students at basic level in the fast developing tourism and hotel industry.

## Course Description

This is a short course conducted online. The Learning Management System (LMS) called MOODLE will be used to deliver the entire course using the *learnousl* platform. Lesson materials and assignments will be posted on *learnousl* and students can respond also through the same medium. Instead of day schools, we will conduct meetings and lectures online using ZOOM. Students need not visit the Open University to follow lectures. While there are several advantages in this system, **the biggest advantage is that students from any part of the country can participate without having to visit the University.**

The theory part the short course are:

- Leisure & Tourism Industry
- Customer Service
- Personal and Professional Development
- Accommodation Operations
- Food & Beverages Operations
- Basic Cookery

The OUSL will provide 30 hours of online lectures to cover the above subjects.

### For Whom

School leavers who are interested in a career in the Tourism and Hotel Industry and others who are already employed in the industry to improve their skills.

## Entry Requirements

- Should be over 18 years of age
- Ability to follow the course in English Language

## Medium of Instruction

English

## Mode of Teaching

Fully online using *learnousl* and lectures through ZOOM.

## Location

The course will be administered from OUSL Colombo Regional Center, Nawala.

## Evaluation

Students need not sit for an examination. However, 80% attendance at online lectures is compulsory. For the practical component, students should work in a tourism related establishment for at least 21 days. Students who are presently employed or who were employed in the tourism industry need to show proof as fulfillment of the practical requirement.

A certificate of participation will be awarded to students who successfully complete attendance at online theory classes and the practical component

## Course fee