Date of Issuing Application & Registration

Application forms will be issued from 19th March 2021 to 30th April 2021. The closing date for receipt of application is 30th April 2021. Students should register before 28th May 2021.

(Above deadlines were revised due to lockdowns)

Further Details

Application form can be downloaded from www.ou.ac.lk. **Students must send the application form by email to lantra456@gmail.com.**

Students have to ensure that they pay the course fee and register on or before 30th November 2021.

The Course will commence online during the first week of December 2021.

Hotel Operations

Contact Details:

M.N.L. Lantra
Academic Coordinator
Tel: 011-2881427, 0777447261

www.ou.ac.lk

The Open University
of
Sri Lanka

Department of Social Studies

Short Course in Tourism and Hotel Operations

Equity , Efficiency and Excellence through Life Long Learning

The Tourist Industry

One of the special characteristics of the Tourism Industry is its ability to show resilience in the face of any crisis. The present pandemic which has affected all people of the world is also another crisis which will fade off with time. When that happens, the industry has to be prepared to continue. This short course, which is now offered online, will help you prepare for the future and engage in the tourism industry.

It has been estimated that the tourism industry in Sri Lanka would require over 200,000 persons directly and a further 300,000 indirectly to service the needs of the visitors to the country. Added to this, is the demand created by the intensified activities in the emerging tourist destinations in Asia and the Middle East resulting in a continuous drain of trained staff to other countries.

Objective of the Online Course

To train students at basic level in the fast developing tourism and hotel industry.

Course Description

This is a short course conducted online. The Learning Management System (LMS) called MOODLE will be used to deliver the entire course using the *learnousl* platform. Lesson materials and assignments will be posted on *learnousl* and students can respond also through the same medium. Instead of day schools, we will conduct meetings and lectures online using ZOOM. Students need not visit the Open University to follow lectures. While there are several advantages in this system, **the biggest advantage is that students from any part of the country can participate without having to visit the University.**

The theory part the short course are:

- Leisure & Tourism Industry
- Customer Service
- Personal and Professional Development
- Accommodation Operations
- Food & Beverages Operations
- Basic Cookery

The OUSL will provide 30 hours of online lectures to cover the above subjects.

For Whom

School leavers who are interested in a career in the Tourism and Hotel Industry and others who are already employed in the industry to improve their skills.

Entry Requirements

- Should be over 18 years of age
- Ability to follow the course in English Language

Medium of Instruction

English

Mode of Teaching

Fully online using learnousl and lectures through ZOOM.

Location

The course will be administered from OUSL Colombo Regional Center, Nawala.

Evaluation

Students need not sit for an examination. However, 80% attendance at online lectures is compulsory. For the practical component, students should work in a tourism related establishment for at least 21 days. Students who are presently employed or who were employed in the tourism industry need to show proof as fulfillment of the practical requirement.

A certificate of participation will be awarded to students who successfully complete attendance at online theory classes and the practical component