

## Dear Prospective Students

If you have experienced delays with regard to your inquiries from the university, kindly bear with us. This unavoidable situation was caused by non-availability of technical officers due to the current Covid-19 crisis. This is a temporary situation and is being remedied. In the meantime, for queries related to **fee payments, application errors, application confirmations, center changes, language changes** please contact [ithelpdesk@ou.ac.lk](mailto:ithelpdesk@ou.ac.lk).