

PROSPECTUS

DIPLOMA IN TOURISM

OPERATIONS

ACADEMIC YEAR 2024 /2025

DEPARTMENT OF SOCIAL STUDIES



OUSL

FACULTY OF HUMANITIES AND SOCIAL SCIENCES
THE OPEN UNIVERSITY OF SRI LANKA

Diploma in Tourism Operations

The Diploma in Tourism Operations is a one-year programme offered in the English medium. The first semester will cover the four core courses. The courses for the second semester depend on the stream that you have selected. There are two streams (i) Tourism and Hotel Operations and (ii) Tourism and Travel Operations. Stream selection takes place during registration. This programme has a practical component.

Programme Objectives

The tourism programme has three objectives. It aims to provide students with the necessary practical and conceptual training to succeed in operational roles. It offers a nationally recognized qualification that can be used as a foundation for higher-level training in the field. And the program seeks to enhance the knowledge and experience of professionals already working in the industry.

What is the duration of the Course?

The duration of the diploma programme is one year. It will consist of 30 credits (SLQF) at level 3. The programme aims to provide students with a comprehensive understanding of the subject matter and equip them with the necessary skills and knowledge to excel in their chosen field.

What are the benefits of following the Diploma in Tourism Operations?

This program enhances career prospects by equipping students with essential skills for the tourism industry, increasing employability and career progression. Additionally, the Open University of Sri Lanka offers affordable education, making it accessible to financially constrained students.

Entry Requirements

- Three passes in any discipline at the General Certificate of Education (Advanced Level) Examination, Sri Lanka, or,
- Six passes at the General Certificate of Education (Ordinary Level) Examination, Sri Lanka and five years of certified work experience in the relevant field, or,
- Six passes at the General Certificate of Education (Ordinary Level) Examination, Sri Lanka and successfully completed the Short Course in Tourism and Hotel Operations of the Open University of Sri Lanka, with three years of certified work experience in the relevant field, or,
- Successful completion of any SLQF level 2 programme with a minimum 30 (thirty) credits offered by a Higher Educational Institution acceptable by the Senate, or,
- Successful completion of National Vocational Qualification (NVQ) Level 4 in the Tourism and Hospitality field, or,
- An equivalent or higher qualification acceptable to the Senate of the OUSL.

What is the medium of instructions?

The programme is offered only in English

Course Fee Structure

Registration Fee:

- Local students: Rs. 500.00
- Foreign students: USD 100

Facility Fee: Rs. 2500.00

Library Facility Fee: Rs. 100.00

Tuition Fee Per Credit:

- Local students: Rs. 1860.00
- From developed countries: USD 40
- From developing countries: USD 20

Refundable Deposit for Foreign Students: USD 500.00

Payment Installments:

Tuition fees can be paid in two installments:

- 1st installment: 60%
- 2nd installment: 40%

For further details, please contact:



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Detailed Curriculum

The course structure - Level 3

The academic year is divided into TWO (02) SEMESTERS. In the first semester, all students will offer the same courses. They are called the core courses and are as follows:

1st Semester (about 4 months)	
DSD3309	Introduction to Tourism
DSD3410	Geography and History of Tourism
DSD3411	Tourism Economics
DSD3412	Tourism Marketing

2nd Semester (about 4 months)

In the second semester, course selection will differ depending on your chosen stream.

Type A: Stream in Tourism and Hotel Operations	
DSD3413	Accommodation and Reception Operations
DSD3414	Food and Beverages Operations
DSD3415	Food Production and Culinary Art
DSD3516	Practical Training - Tourism and Hotel Operations
Type B: Stream in Tourism and Travel Operations	

DSD3417	Leisure and Tourism Resources
DSD3418	Travel and Tourism Operations
DSD3219	Airline Ticketing
DSD3520	Practical Training - Tourism and Travel Operations

Practical Training (DSD3516 and DSD3520)

Students should provide a certificate of completion of 500 hours of practical training based on a competencies training schedule. The training could be carried out either at a recognized training institution or an approved tourism establishment. Proof of employment of at least 6 months from any recognized accommodation unit, restaurant, travel agency, or airline is also acceptable on submission of a certified report based on a given format, from the place of work. The assessment of the practical training will be based on a written Proposal considered as a Continuous Assessment (CA) and a Learning Journal which will be considered as the Final Examination.